



Children's Aid Benefit

October 21, 2021

FAQs for Virtual Guests

Q: What is the event schedule?

We welcome you to log in at 7:30 PM to get settled and enjoy the pre-show. The program will begin at 8:00 PM and run for no longer than 45 minutes.

Q: What device should I use for logging in?

It is highly recommended to log in to the event from a desktop computer, laptop, or iPad. Please note that your Wi-Fi connection should be as strong as possible.

Q: When will I receive my table information and how will I join the event?

24 hours before the event, you will receive a unique link and personalized pin to the email address you've provided. On the evening of the event, click the link and insert your name and pin when prompted as well as agree to the site's terms. Should you have any questions there will be a help button and access to live tech support.

Q: Will people see me during the event?

You will be in view-only mode for the entire speaking program; others will not see or hear you.

Q: Will there be a fundraising component on the evening of the event?

Yes, our auctioneer, Lucas Hunt, will be conducting a virtual paddle raise during the broadcast. At that time, or at any point, you can click on the **"Donate Now"** button and be brought to a payment page while still being able to view the broadcast, which will pop out to a smaller size. Once payment is complete, simply click the **"Program"** button to return the program to its original size.

Q: What should I wear?

Classy Couch Attire—since you'll be enjoying the event from the comfort of your own home, the choice is yours!

Q: If I'm tuning in with my household, how many devices will we need?

We recommend using one device per household. If using multiple devices in the same home, we recommend logging in from different rooms to avoid overlapping microphones.

