



## Children's Aid Benefit

Thursday, Oct 22, 2020

### Frequently Asked Questions (For General Admission Guests)

**Q: What is the event schedule?**

**A:** We welcome you to log-in at 6:45 p.m. to get settled. The program will begin at 7:00 p.m. and will run for no longer than 45 minutes.

**Q: What device should I use for logging in?**

**A:** It is highly recommended to log-on to the event from a desktop computer, laptop, or iPad. Please note, your Wi-Fi connection should be as strong as possible.

**Q: When will I receive my login information?**

**A:** 24 hours before the event, you will receive a unique link and personalized pin to the email address you've provided.

**Q: How will I join the event?**

**A:** The evening of the event, click the link and add your name and pin when prompted, as well as agreeing to the site's terms. Should you have any questions, there will be a "Technical Help" button which provides access to live tech support.

**Q: Will people see me during the event?**

**A:** You will be in view-only mode for the entire speaking program, others will not see or hear you.

**Q: Will there be a fundraising component the evening of the event?**

**A:** Yes, our auctioneer, Lucas Hunt, will be conducting a virtual paddle raise during the broadcast. At that time, or at any point, you can click on the "Donate Now" button and be brought to a payment page while still being able to view the broadcast. Once payment is complete, simply click the "Program" button to return the program to its original size.

**Q: What should I wear?**

**A:** Classy Couch Attire - Since you will be enjoying the event from the comfort of your own home, the choice is yours!

**Q: If I'm tuning in with my household, how many devices will we need?**

**A:** We recommend using one device per household.

**Q: Will a recording of the benefit be available post-event?**

**A:** Yes! Look for the recording which will be available on our website post-event.